What is the purpose of this program?
NORD's Lambert-Eaton Myasthenic Syndrome (LEMS) Patient Assistance Program offers eligible individuals diagnosed with LEMS financial support when faced with limited resources to pay for out-of-pocket healthcare costs including health insurance premiums, deductibles, copayments & coinsurance costs for the care and treatment of LEMS including:
- medical consults
- physician prescribed:
  - FDA approved medications
  - physician prescribed therapies including physical, occupational & speech therapy
  - physician prescribed devices & durable medical equipment
- diagnostic and laboratory testing

Who is eligible to apply for NORD's Lambert-Eaton Myasthenic Syndrome Patient Assistance grants?
These programs are designed to help patients who:
- Have a diagnosis of Lambert-Eaton Myasthenic Syndrome (LEMS)
- Are US citizen or U.S. resident of six (6) months or greater with evidence of residency such as a utility bill showing the patient’s name and address
- Fall within the Program’s financial guidelines and adhere to application requirements that are set in advance by NORD

What is the application process?
Awards are granted on a first come, first served basis to eligible individuals. Patients may be referred to the program by their health care provider, their case managers, or they may self-refer. The RareCare® Patient Services Representative will guide the applicant through the application process, verify eligibility for inclusion in the Lambert-Eaton Myasthenic Syndrome Premium Patient Assistance Program, determine financial eligibility using our Electronic Income Verification System (EIV) and award assistance.

What happens if an applicant does not meet the criteria of the Electronic Income Verification?
The RareCare® Patient Services Representative will offer to e-mail, fax, or mail the brief program application and disclosure forms to the patient. The applicant may then complete the application, sign the disclosure form, provide the appropriate financial documentation to verify financial need, and return them via fax, email, or USPS mail.

How long before a decision is made on an application for assistance?
The application decision process can take as few as 5 minutes over the telephone. Applications completed and submitted via email, fax or US mail will be processed within three (3) business days of receipt.

How do I apply for assistance from NORD’s LEMS Patient Assistance Program?
Phone: 203.616.4308
Fax: 203.349.3198
e-mail: LEMS@rarediseases.org
9am - 7pm (E.S.T.) Mon – Thurs and 9am - 6pm Fri

US MAIL to: NORD
Attention: LEMS Assistance Program
55 Kenosia Avenue, Danbury, CT 06810

FAQ

What is NORD?
The National Organization for Rare Disorders (NORD), a 501(c)(3) organization, is an independent charity dedicated to the identification, treatment and cure of rare “orphan” diseases such as LEMS through education, advocacy, research and patient service programs.

NORD was founded by families struggling to obtain access to treatments and whose advocacy for change led to the passage of the Orphan Drug Act in 1983. NORD assists eligible patients (those with medical and financial needs) in affording the treatments and medical services their healthcare professionals have prescribed.

Funding for NORD comes from a variety of sources including corporate donations, foundation grants, public contributions, and membership dues.

Is there a fee for applying for assistance?
No, NORD does not charge our applicants when applying for help.

Once a patient is accepted into the assistance program how long are they eligible?
Awards are provided on an annual basis (for a calendar year) as a capped annual award.

NORD does not recommend or endorse any particular medical treatment but encourages patients to seek the advice of their clinicians. Donations to NORD for this and other programs may be made by contacting NORD at rarediseases.org.