



LIVING RARE, LIVING STRONGER™ NORD® PATIENT AND FAMILY FORUM VIRTUAL EVENT - JULY 18-19, 2020

FREQUENTLY ASKED QUESTIONS

With the health and safety of the rare community in mind, we have made the decision to present the 2020 Living Rare, Living Stronger Patient and Family Forum as a virtual program this year (with the 2020 Rare Impact Awards now taking place at a later date in Washington, DC). Our goal is, as always, for the Forum to provide rare disease patients and their families with networking, education, hope and fun. That hasn't changed for this year's virtual event!

We will provide live educational sessions, interactive Q&As and inspiring online panels presented by patients, caregivers and top rare disease medical experts. Attendees will be able to participate in networking sessions, interact with our rare disease exhibitors and take part in some surprise activities. Please join us in July for this special virtual forum!

REGISTRATION

I already registered for the Living Rare Forum and now plan to attend virtually. Is there anything I need to do at this time?

Yes, you will need to register for the virtual event. More information will be coming soon.

I would like to participate in the virtual event. How do I sign up?

Registration for the virtual Living Rare Forum will open shortly. Sign up for updates [here](#), watch your email, or check out NORD's social media channels for an upcoming announcement. All attendees must be registered in order to participate and the first 200 paid registrations will receive a special Living Rare goodie bag!

Can I transfer my paid registration fees for the in-person conference to the 2021 Living Rare Forum in Cleveland?

If you already registered to attend the 2020 conference in Cleveland, your registration will be carried over to our 2021 in-person event.

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Can I request a refund for my Living Rare Forum in-person conference registration fee?

Yes. Please email events@rarediseases.org.

PARTICIPATION

What is the location of this event?

This is an online event and you do not need to travel to any specific location. You can participate anywhere you have consistent internet access. The event is accessible from your desktop, mobile and tablet devices.

May I invite my friends to attend the event?

Absolutely! The Living Rare Forum will be open to everyone, and we are counting on you to invite others and help us spread the word. Once registration is open, you can simply share the link to this page and they can register too.

I applied to receive a travel and lodging scholarship. What happens now?

All scholarship applicants will receive an email within the coming weeks with expectations and next steps for the virtual program. In the meantime, please contact scholarship@rarediseases.org with any immediate questions.

AGENDA

Will the agenda for the Living Rare, Living Stronger virtual forum be the same as it was for the in-person conference? Will the content planned be announced soon?

Each year we strive for the Living Rare, Living Stronger Forum to provide a unique, impactful experience for the rare disease community, and that hasn't changed! The evolving agenda is available for download on the Living Rare, Living Stronger webpage.

Will I be able to take away handouts, information, brochures or zebra goodies from the event?

Yes, all virtual registrants will be able to access digital information, brochures and documents. Be among the first 200 paid registrations and have a Living Rare goodie bag mailed to you!

Updated April 2020

