



LIVING RARE, LIVING STRONGER™ NORD® PATIENT AND FAMILY FORUM

CODE OF CONDUCT

We invite you to attend the Living Rare, Living Stronger™ NORD® Patient and Family Forum, which is being presented in 2020 as a virtual event, in a spirit of collaboration, productivity and respect. We endeavor for the Forum to be a positive experience for all attendees and will not tolerate inappropriate behavior in any form.

NORD values the diversity of views, expertise and experiences reflected among its members and the broader rare disease community, and is committed to providing a safe, productive and welcoming environment for all.

At a NORD event, you agree to:

- Respect the boundaries and confidentiality requests of speakers and other attendees
- Be mindful of your fellow participants
- Respect the rules and policies of the meeting venue

These behaviors are inappropriate and will not be tolerated at a NORD event:

- Aggression, harassment, intimidation or discrimination in any form
- Deliberately being disruptive or threatening anyone
- Sexual harassment or verbal abuse of any kind
- Use of sexual, vulgar or discriminatory images in presentations or in comments contributed while participating

Reporting unacceptable behavior

If, during a NORD event, you have experienced or witnessed an incident that violates the Code of Conduct, please let a NORD staff member know immediately. After the event, you may report an incident that occurred by contacting events@rarediseases.org.

NORD's commitment

The Code of Conduct applies to all attendees and participants. NORD will investigate all incidents reported at an event with discretion and confidentiality. NORD reserves the right to ban any person who violates our Code of Conduct from attending a NORD event in its entirety or in part, and/or to cancel the event registration and membership of the person without refund.

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