What is NORD?
The National Organization for Rare Disorders (NORD), a 501(c)(3) organization, is an independent charity dedicated to the identification, treatment and cure of rare “orphan” diseases through education, advocacy, research and patient service programs.

NORD was founded by families struggling to obtain access to treatments and whose advocacy for change led to the passage of the Orphan Drug Act in 1983. NORD assists eligible patients (those with medical and financial needs) in affording the treatments and medical services their healthcare professionals have prescribed.

Funding for NORD comes from a variety of sources including corporate donations, foundation grants, public contributions, and membership dues.

At NORD, we know what it is like to live with or care for someone with a rare disease, and we continuously endeavor to support those dealing with these challenges.

How do I get more information and apply?
Contact NORD’s Gaucher Disease Programs
Monday-Thursday 8:30 am – 7:00 pm EST
Friday 8:30 am – 6:00 pm EST

Phone: 855.864.4019
Fax: 203.349.3189
Email: gaucherdiseases@rarediseases.org
Once a patient is accepted into the assistance program(s) how long are they eligible?

Premium, Copay and Medical Assist awards are issued for a calendar year. Patients are encouraged to reapply annually if continued assistance is needed.

How does the payment or reimbursement process work?

Premium, Copay and Medical Assist awards may be prepaid by NORD with appropriate documentation or reimbursed to the patient in accordance with appropriate receipts and documentation. All claims submitted for reimbursement must be provided within 30 days of date of service and include receipts or other evidence of payment, such as a credit card statement. Reimbursements will be made within ten (10) business days of receipt by NORD.

How do I apply for assistance from NORD’s Gaucher Disease Patient Assistance Program?

Phone: 855.864.4019  
Fax:  203.349.3189  
Email: gaucherdiseases@rarediseases.org

US MAIL to: NORD  
Attention: Gaucher Program  
55 Kenosia Avenue, Danbury, CT 06810

NORD does not recommend or endorse any particular medical treatment but encourages patients to seek the advice of their clinicians. Donations to NORD for this and other programs may be made by contacting NORD at rarediseases.org.

At NORD, we are honored to be a partner on your rare disease journey. We look forward to assisting you.