



NORD Events Frequently Answered Questions

What is the NORD Living Rare Living Stronger Patient and Family Forum?

Living Rare Living Stronger (LRLS) is an annual patient-focused conference providing patients and families with practical tools for living their best lives with rare diseases. We offer sessions with perspectives from patients, caregivers and the medical community.

When is the event and who can attend?

LRLS 2021 will be held Saturday-Sunday, June 26-27, 2020 and everyone is welcome to attend!

What does it cost to attend? Pricing can be found on the event website. We try our best to keep costs reasonable for the rare disease community while providing a memorable experience for all attendees. Access to virtual events is single sign on meaning one paid registration gives access to one device. If you wish to log in to from multiple devices from within your home, you will have to purchase additional registrations.

Money is tight, are there any opportunities for support in order to attend?

NORD offers many scholarships to attend LRLS. Please be sure to fill out a sponsorship application [here](#) (insert link) applications will be accepted through [\(insert deadline\)](#)

Is the event in person or virtual? In order to keep our community safe during the Covid-19 pandemic we feel it is best to provide our content via a virtual setting. This will ensure that our attendees will not have to travel and can instead take advantage of all that this program has to offer from the safety of their own homes

What exactly does virtual mean? It means we'll be providing you all the content: general sessions, breakout workshops, networking opportunities as well as an exhibit hall via an interactive virtual platform. Sessions will air live and you can visit the exhibit hall and schedule peer-to-peer meetings with other attendees throughout the forum. All without having to travel!

What is the agenda for the program? Visit the website often as the agenda is coming together and will updated regularly.

I want to attend but can't spend the whole day in front of my computer; are sessions recorded? All general sessions and breakout sessions will be recorded so that you may watch them at your convenience. Content will be available for 30 days after the conference. Unfortunately, we are unable to record our networking sessions; those will only take place live.

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How will I get access to the virtual program? Access to the virtual program will be provided to you the week of the event via the *Know Before You Go* email. Access will be based on the email you used to register for the event and a password that you will create. Keep this information handy as it will be your access throughout the weekend. Access to the platform works best with Chrome, Edge or Firefox internet browsers. It is recommended that your internet speed meets or exceeds 4mbps to ensure that all videos will display properly. Check your internet speed [here.](#)

Is closed captioning offered? Yes, all plenary and breakout workshops will be closed captioned. Networking sessions will not be captioned.

