May 24, 2022

The Honorable Robert Scott
Chair, Education & Labor Committee
U.S. House of Representatives

The Honorable Patty Murray
Chair, Senate Committee on Health, Education, Labor, & Pensions, U.S. Senate

The Honorable Virginia Foxx
Ranking Member, Education & Labor Committee, U.S. House of Representatives

The Honorable Richard Burr
Ranking Member, Senate Committee on Health, Education, Labor & Pensions, U.S. Senate

Dear Chair Scott, Ranking Member Foxx, Chair Murray, Ranking Member Burr, and Members of the House Education & Labor Committee and Senate Health, Education, Labor, & Pensions Committee:

On behalf of the 75 undersigned patient and provider advocacy groups, we urge you to support timely access to needed medical treatments as part of your plans for a mental health package and to address provider burnout. Specifically, we ask that such legislation include step therapy reform in ERISA health plans, as outlined in the Safe Step Act (HR 2163/S 464).

Step therapy is a protocol used by health insurers that requires patients to try and fail one or more insurer-preferred medications before the insurer will cover the medication initially prescribed and agreed upon by the patient and their provider. Step therapy is widely used by health plans – a recent study on commercial plans found that almost 40% of prescriptions were subject to step therapy and that protocols varied greatly from plan to plan, even for the same condition.\(^1\) Because it can take 2-3 months for patients to prove failure, medically inappropriate step therapy delays access to needed care and can result in devastating health outcomes for the patient.

As with other chronic illnesses, medication is an important treatment option for people with mental illnesses as well as those suffering from substance use disorder (SUD).\(^2\)\(^3\) However, insurance-mandated step therapy can reduce medication adherence, increase serious adverse events, and increase costs:

- A study on anti-depressant medication coverage in employer plans found that step therapy reduced medication adherence and, within a quarter following the implementation of step therapy, increased mental health-related outpatient, inpatient, and emergency room visits by nearly 20%.\(^4\) The authors noted that “emergency room spending in the step therapy plans consistently exceeded the spending levels of the comparison group.”

---

\(^1\) Variation In Use and Content of Prescription Drug Step Therapy Protocols, Within and Across Health Plans. Kelly L. Lenahan, Donald E. Nichols, Rebecca M. Gertler, and James D. Chambers. Health Affairs 2021 40:11, 1749-1757

\(^2\) Medications: Step Therapy. National Alliance on Mental Illness, [https://www.nami.org/Advocacy/Policy-Priorities/Improving-Health/Medications-Step-Therapy](https://www.nami.org/Advocacy/Policy-Priorities/Improving-Health/Medications-Step-Therapy)


\(^4\) The Effects of Antidepressant Step Therapy Protocols on Pharmaceutical and Medical Utilization and Expenditures. Tami L. Mark, Teresa M. Gibson, Kimberly McGuigan, and Bong Chul Chu, American Journal of Psychiatry 2010 167:10, 1202-1209
• A study among Medicaid patients found that the impact of delays in needed care among patients with a mental illness and/or substance use disorder (SUD) included an emergency visit, psychiatric hospitalization, increase in suicidal or violent ideation or behavior, homelessness, or incarceration in prison or detention in jail. This study also found that step therapy was associated with a 4.7 times greater likelihood of a mental health medication access problem.

• Alcohol and drug use is a leading cause of death in the U.S., and health plans spend 1% or less of their health expenditures on treatment – in part because of utilization management like step therapy which discourage patients from pursuing access to needed care.

In addition, patients with other illnesses are more likely to have comorbid mental illness. Comorbid mental illness is also associated with greater healthcare utilization and costs. It is important to ensure that all patients have timely access to needed care to limit disease progression, reduce utilization, and reduce costs.

• Among Alberta chronic illness patients, co-occurring mental illness was associated with higher healthcare utilization and costs.

• About 1 in 5 US adults with arthritis have symptoms of anxiety or depression, especially among those living with chronic pain or other co-occurring chronic conditions according to the CDC. “Not only are symptoms of anxiety and depression common among US adults with chronic conditions, but these symptoms also have also been associated with reduced response to treatment and poorer quality of life.”

• Among patients with inflammatory bowel disease, depression was associated with more aggressive disease, and comorbid mental illness associated with higher surgical costs.

• The prevalence of depression in patients with psoriasis may be higher than 50%. Studies have shown that psoriasis patients experience physical and mental disability just like patients with other chronic illnesses such as cancer, arthritis, hypertension, heart disease, and diabetes.

---

5 Medicaid Prescription Drug Policies and Medication Access and Continuity: Findings from Ten States

6 American Society for Addiction Medicine. Third Party Payment for Addiction Treatment.


https://www.cdc.gov/arthritis/communications/features/arthritis-mental-health.htm


Given the abysmal health outcomes among patients subject to medically inappropriate step therapy, unsurprisingly utilization management exacerbates provider burnout which is already a national problem due to the COVID-19 pandemic. According to the American Medical Association, 88% of physicians describe the burden of prior authorization (PA) high or extremely high, 40% report having dedicated staff to manage PAs, and physicians report spending two business days per week on PAs.\textsuperscript{13} The American College of Gastroenterology (ACG) recently reported that PA is “harming patients and overwhelming practices.”\textsuperscript{14}

The Safe Step Act (HR 2163/S 464) would improve patient outcomes, reduce costs, and improve provider experience by ensuring that employer plans offer a medically reasonable and expedient step therapy exceptions process. This bill, first introduced in 2017, is modeled after legislation that has passed in over 30 states. These state laws apply to state-regulated plans including the individual marketplace, and such patient protections must be extended to federally regulated ERISA health plans.

As patient and provider advocacy organizations representing millions of beneficiaries and their health care providers, we urge you to include step therapy reform in legislation that addresses mental health and/or provider burnout. If you would like to discuss this important policy further, or if you have any questions, please contact Alisa Vidulich, Policy Director at the Arthritis Foundation, at avidulich@arthritis.org. Thank you for your consideration of this critical patient access concern.

Sincerely,

ADAP Advocacy Association
Aimed Alliance
Allergy & Asthma Network
Alliance for Patient Access
American Academy of Dermatology Association
American Academy of Neurology
American Academy of Ophthalmology
American College of Rheumatology
American Gastroenterological Association
American Partnership for Eosinophilic Disorders
American Society for Gastrointestinal Endoscopy
American Society for Parenteral and Enteral Nutrition
Arizona Peer and Family Coalition
Arizona Prostate Cancer Coalition, Inc.
Arizona Psychiatric Society
Arthritis Foundation
Association of Black Cardiologists
Caregiver Action Network
Child Neurology Foundation
Chronic Disease Coalition
Coalition of Skin Diseases

Coalition of State Rheumatology Organizations
Community Access National Network (CANN)
Connecting to Cure Crohn's and Colitis
Crohn's & Colitis Foundation
CURED Nfp (Campaign Urging Research for Eosinophilic Disease)
Depression and Bipolar Support Alliance
Digestive Disease National Coalition
Epilepsy Alliance America
Epilepsy Foundation
Fabry Support & Information Group
Georgia AIDS Coalition
Gilda's Club South Florida
Hawai'i Parkinson Association
HD Reach
HealthyWomen
Hope Charities
ICAN, International Cancer Advocacy Network
International Foundation for AiArthritis
International Foundation for Gastrointestinal Disorders (IFFGD)
International Pain Foundation
Louisiana Hemophilia Foundation
Lupus and Allied Diseases Association, Inc.
Lupus Foundation of America
Movement Disorders Policy Coalition
Multiple Sclerosis Association of America
Multiple Sclerosis Foundation
National Alliance of State Prostate Cancer Coalitions
National Council for Mental Wellbeing
National Eczema Association
National MS Society
National Organization for Rare Disorders
National Organization for Tardive Dyskinesia
National Pancreas Foundation
National Patient Advocate Foundation
National Psoriasis Foundation
National Psoriasis Foundation
Nebraska Pharmacists Association
Nevada Chronic Care Collaborative
North American Society for Pediatric Gastroenterology, Hepatology and Nutrition
Parkinson's Foundation
PlusInc
Society of Dermatology Physician Assistants
Spondylitis Association of America
State of Texas Association of Rheumatologists
Susan G. Komen
The Arc of Nebraska
The Leukemia & Lymphoma Society
The Michael J. Fox Foundation for Parkinson's Research
Transplant Recipients International Organization (TRIO)
TSC Alliance
U.S. Pain Foundation
United Ostomy Associations of America
VHL Alliance
ZERO - The End of Prostate Cancer

CC:
Speaker Nancy Pelosi
Majority Leader Charles Schumer
Minority Leader Mitch McConnell
Minority Leader Kevin McCarthy
House Committee on Education and Labor Members
House Committee on Energy & Commerce Chairman Frank Pallone, Jr.
House Committee on Energy & Commerce Ranking Member Cathy McMorris Rodgers
House Committee on Energy & Commerce Chairwoman, Health Subcommittee Anna Eshoo
House Committee on Energy & Commerce Ranking Member, Health Subcommittee Brett Guthrie
House Committee on Energy & Commerce Committee Members
Senate Committee on Health, Education, Labor, and Pensions Members