



October 10, 2023

The Honorable Daniel Tsai  
 Deputy Administrator and Director  
 Center for Medicaid and CHIP Services  
 Centers for Medicare and Medicaid Services  
 7500 Security Boulevard  
 Baltimore, MD 21244

Dear Director Tsai:

Our organizations, representing hundreds of millions of patients and consumers facing serious, acute and chronic health conditions across the country, thank you for your recent efforts to reinstate Medicaid coverage for 500,000 children and adults and ensure that states fix errors in the renewal process.

Medicaid provides quality, affordable healthcare coverage for low-income children, adults, pregnant individuals, people with disabilities, and seniors. Our organizations are committed to helping the people we represent navigate the unwinding of the continuous coverage requirements to ensure that those

who are currently enrolled in Medicaid maintain their coverage if eligible or transition to other forms of quality, affordable care.

Our organizations deeply appreciate your actions to address a problem with the ex parte renewal process that led hundreds of thousands of children and families to improperly lose coverage. We especially appreciate your transparency around the states impacted, as well as the specific populations and number of people affected to date in each state.

As you know, our organizations continue to be extremely concerned about the high procedural termination rates and unprecedented coverage losses we have seen in many states. These numbers demonstrate serious problems with notices and renewal forms getting to enrollees, insufficient consumer support for individuals trying to renew their coverage and other challenges beyond the recently identified ex parte problem. For example, in Texas, a state that attested it does not have this ex parte issue, more than 900,000 people have lost coverage and less than 10% of renewals are through the ex parte process.<sup>1</sup>

Moving forward, our organizations urge you to release additional, timely information about the mitigation strategies that states are implementing – with respect to the ex parte process as well as mitigation plans to address other areas where they do not meet federal requirements – so that our organizations and other stakeholders can be most effective in helping patients and families navigate this process. We also continue to urge you to release monthly data reports more quickly, no more than 30 days after states submit data to CMS.

Our organizations once again thank you for your recent actions and urge you to take these additional actions to protect access to coverage in the Medicaid program.

Sincerely,

American Cancer Society  
American Diabetes Association  
American Heart Association  
American Kidney Fund  
American Lung Association  
ALS Association  
Arthritis Foundation  
Asthma and Allergy Foundation of America  
Cancer Support Community  
CancerCare  
Child Neurology Foundation  
Chronic Disease Coalition  
Cystic Fibrosis Foundation  
Epilepsy Foundation  
Hemophilia Federation of America

Immune Deficiency Foundation  
Lupus Foundation of America  
March of Dimes  
Muscular Dystrophy Association  
National Bleeding Disorders Foundation  
National Eczema Association  
National Health Council  
National Kidney Foundation  
National Marrow Donor Program  
National Multiple Sclerosis Society  
National Organization for Rare Disorders  
National Patient Advocate Foundation  
National Psoriasis Foundation  
Susan G. Komen  
The Leukemia & Lymphoma Society

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<sup>1</sup> <https://www.kff.org/medicaid/issue-brief/medicaid-enrollment-and-unwinding-tracker/>